



**We go a little further than most other furniture and furnishing stores....enjoy some of the advantages of shopping with us.**

**Price matching policy**

If you find the same furniture on the same terms at a lower price, please let us know....*and give us the opportunity to match or beat it!*

**10 Year Guarantee**

Our 10 year extended furniture guarantee comprises a two year unlimited guarantee covering manufacturing defects followed by an eight year limited guarantee. Limited means that the guarantee is reduced by one eighth per annum after the first two years.

**10 day delivery for the majority of displayed furniture**

The majority of the furniture on display is available for delivery to you within 10 days. You may have the opportunity to purchase the furniture on display, or we may have stock in our warehouse or we may have an express delivery arrangement with our manufacturers.

**One week's "no quibble" refund**

This applies to all furnishing accessories (e.g. lamps, mirrors, cushions, throws etc) and occasional furniture in stock which you can take away with you and return, *with no questions asked, within 7 days for a full refund*, provided the item is returned in its original condition.

**"White Glove" delivery service**

The service comprises of delivery to the room of your choice, assembly if required, and the *removal and disposal of your old furniture*. There is a small charge for this service dependant on your locality. Please ensure there is adequate access for delivery before you purchase.

**Environmentally "friendly" furniture**

We only buy furniture made from wood harvested from sustainable forests. We have resisted the temptation of buying "cheap" Far Eastern furniture of uncertain provenance as it often has a very limited life span in comparison with better quality Western European products. Additionally, there are huge environmental benefits from sourcing locally manufactured furniture.

We are founder members of Woodland Heritage which is a charity dedicated to the planting of properly and continuously managed woodlands that are capable of growing high quality timber whilst providing an environment that supports wildlife.

**Service and support**

Our staff have over 100 years of furniture & furnishings expertise between them and pride themselves on providing you with *honest and knowledgeable advice*. For instance, we have our own on site re-upholstery service & repair facilities which gives you, the customer, a choice that few retailers can offer, and peace of mind knowing we have the ability to service products quickly.



**High Street, Ripley, Surrey  
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